



**ICBE**  
**Irish Centre for Business Excellence**  
**- where knowledge is shared and**  
**multiplied**

[www.icbe.ie](http://www.icbe.ie)





# ICBE Mission Statement

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**“To be an innovative knowledge sharing network of members whose aims are to achieve sustained success and competitiveness by pursuing excellence in a challenging environment”**



# Objectives

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- ❑ To promote continuous and breakthrough improvements in the quality, innovation, creativity and competitiveness of products and services provided by our members.

These objectives will be achieved through our core processes by:

- ❑ Transforming the leadership, creativity, management skills and capabilities of our members
- ❑ Operating as a network to facilitate learning through freely sharing knowledge and best practices
- ❑ Partnering with Government agencies for the benefit of our members



# ICBE and Innovation & Lean/Sigma Federation

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- q Our country continues to face an unprecedented crisis
- q Our Federation needs to be strengthened so we can
  - q Collaborate and help each other in reducing waste and implementing LEAN principles..
  - q Promote champions of LEAN in our member companies
  - q Influence National Policy – especially in reducing waste in the public service at this critical time in our history
  - q Assist in getting people back to work through the Workplace Activation Initiative
- q We will continue to organise calls for support, learning & development events, networking forums, best practice visits, webinars, case studies and business forums to spread the message that LEAN does make a difference.



# Regional LEAN Fora

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- 5 Regional LEAN Fora have been established – more are planned in 2010
- They continue to organise events of interest to members in the regions so that it is easier for companies to attend.



# SKILLNETS Ltd

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- Skillnets Ltd have provided significant funding in 2008/2009 to the Federation in order to promote training, education and development among our member companies
- We are pleased that support from Skillnets will continue during 2010 and 2011



# Responding to Needs in 2009

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- We trained 5,500 people
- We dealt with 115 calls for support from member companies
- We organised 22 network forums
- We arranged 18 best practice visits
- We published 12 ROI studies on Learning and Development interventions
- We prepared 12 case studies demonstrating best practices
- We organised 5 Webinars
- We organised 3 conferences

This work will continue in 2010 and beyond



# Thank You

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- I want to thank everyone who has worked to make this symposium a success, especially Dermot O Neill and Grainne Walsh
- I also want to thank our speakers and workshop facilitators who are spending time with us to further promote the principles of LEAN in our member organisations.
- I wish you well in your work here in Clonmel over the next few days